

## **FEES AND COMMISSIONS TARIFF FOR INDIVIDUALS**

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## I.A: ACCOUNTS OF INDIVIDUALS

SERVICE TYPE	BGN	FOREIGN CURRENCY
<b>Current account</b>		
Minimum balance	Not required	Not required
Opening at a branch of the bank	BGN 2	BGN 2
Opening via online and mobile banking	No fee	No fee
Maintenance - monthly:		
without a debit card	BGN 4.50	BGN 4.50
with a debit card	BGN 2.50	BGN 2.50
Closing	No fee	No fee
<b>„Activity” account</b>		
Minimum balance	BGN 100	100 currency units
Opening	No fee	No fee
Maintenance - monthly (Depending on the number of transactions)		
Upon performed up to 10 debit transactions per month	BGN 3	BGN 3
Upon performed over 10 debit transactions per month	No fee	No fee
Closing	No fee	No fee
<b>„Privilege” account*</b>		
Minimum balance	Not required	
Opening at a branch of the bank	No fee	-
Maintenance - monthly	BGN 0.90	-
Closing	No fee	-
<i>*All other fees and commissions on “Privilege” account*, shall be according to the currently effective Tariff for individuals of the Bank.</i>		
<b>Donor account</b>		
Minimum balance	Not required	Not required
Opening	No fee	No fee
Maintenance	No fee	No fee
Closing	No fee	No fee
<b>Special purpose account related to deals/ Escrow</b>		
Minimum balance	Not required	Not required
Opening	BGN 110	BGN 110
Maintenance - monthly	BGN 1	-
Closing	No fee	No fee



## Open savings deposit

Minimum balance	<b>BGN 50</b>	<b>50 currency units</b>
Opening	<b>No fee</b>	<b>No fee</b>
Maintenance - monthly	<b>BGN 2.50</b>	<b>BGN 2.50</b>
Debit Transaction Fee (after the second transaction for the month)	<b>BGN 10</b>	<b>BGN 10</b>
Closing	<b>No fee</b>	<b>No fee</b>

## Child open savings deposit

Minimum balance	<b>BGN 50</b>	<b>50 currency units</b>
Opening	<b>No fee</b>	<b>No fee</b>
Maintenance - monthly	<b>No fee</b>	<b>No fee</b>
Debit Transaction Fee (after the second transaction for the month)	<b>BGN 10</b>	<b>BGN 10</b>
Closing	<b>No fee</b>	<b>No fee</b>

## Term deposit

Minimum balance	<b>Depending on the type of deposit</b>	
Opening of a new deposit with amount up to BGN 199 999.99, 99 999.99 EUR/USD	<b>No fee</b>	<b>No fee</b>
Opening of a new deposit with amount above BGN 199 999.999, 99 999.99 EUR/USD	<b>0.10%</b>	<b>0.10%</b>
Maintenance	<b>No fee</b>	<b>No fee</b>
Closing	<b>No fee</b>	<b>No fee</b>

## Safekeeping fee for financial assets

0.7% on the balance on current and saving accounts, exceeding BGN 1,000,000 and/or their equivalent in foreign currency, calculated at the exchange rate of the Bulgarian lev to the respective currency, announced by the Bulgarian National Bank at the time of calculation. The fee is charged on an annual basis and is collected monthly.

### Notes:

- To accounts with an extended overdraft a monthly maintenance fee with a debit card is being applied;
- "Privilege" Account may be opened to clients over the age of 60 or clients who are able to present a document for retirement;
- No fee shall be collected for opening current accounts for opening a term deposit;
- Accounts, to which there is a time deposit opened, are exempt from monthly maintenance fee over the deposit period;
- For accounts, in which there is simultaneously a time deposit opened, as well as a loan formed (including accounts with overdrafts), the monthly account maintenance fee shall be collected over the loan period until its full repayment;
- Ex officio closing of current and savings accounts could be performed in case of uncollected account maintenance fees over a 6-month period, with the exception of accounts, in which there is a loan formed (accounts with overdrafts included);
- The Open Account is equivalent to the Open Deposit;
- No fee shall be collected for opening and current accounts monthly maintenance fee for a main contactless debit card of the Debit Mastercard brand for children/adolescents (aged from 14 up to 18 years). Upon reaching the age of 18, the account is transformed under standard conditions in the year following the coming of age.



- The Safekeeping fee on current and saving accounts' balances of individual clients is calculated for the days when the respective threshold in the Tariff is exceeded (on a daily basis) and is collected on a monthly basis by the 15th day of each calendar month for the preceding month. The fee is not charged for donor accounts, child saving accounts, accounts holding third party funds, balances, servicing as collateral for loan exposures, special purpose accounts;



## **I.B: PACKAGED OFFERS**

<b>SERVICE TYPE</b>	<b>BGN</b>
<b>Comfort Package</b>	
Opening	<b>No fee</b>
Maintenance - monthly	<b>BGN 4.50</b>
Closing (the fee shall be charged only upon closing a package, opened less than 6 months ago)	<b>BGN 10.00</b>
Opening and monthly maintenance of a current account in BGN, linked to a Comfort Package	<b>No fee</b>
Cash withdrawal at ATMs of UBB with a Debit MasterCard/ Visa Debit, issued to a Comfort Package	<b>No fee</b>
Cash withdrawals at ATMs of other banks in Bulgaria, with a Debit MasterCard/ Visa Debit, issued to a Comfort Package	<b>No fee</b>
<b>Regular payment of utility bills from a current account, linked to a Comfort Package</b>	
Monthly maintenance fee	<b>No fee</b>
Per payment	<b>No fee</b>
<b>Outgoing fund transfers in BGN within UBB, effected via e-banking from the current account, linked to the package</b>	
<b>Two outgoing interbank credit transfers in BGN per month, effected via e-banking from the current account, linked to the package, with the exception of fund transfers, ordered for execution through RINGS</b>	<b>No fee</b>
<b>Privilege Package - for clients with pension payments in UBB</b>	
Opening	<b>No fee</b>
Maintenance – monthly	<b>BGN 1.80</b>
Closing (the fee shall be charged only upon closing a package, opened less than 6 months ago)	<b>BGN 10.00</b>
Opening and monthly maintenance of a current account in BGN, linked to a Privilege Package	<b>No fee</b>
Cash withdrawal at ATMs in Bulgaria with a Debit MasterCard/ Visa Debit, issued to a Privilege Package	<b>No fee</b>
<b>Regular payment of utility bills from a current account, linked to a Privilege Package</b>	
Monthly maintenance fee	<b>No fee</b>
Per payment	<b>No fee</b>



## Premium Package

Opening	No fee
Maintenance - monthly (depending on the number of transactions)	
- Upon performed up to 10 debit transactions per month	<b>BGN 24.00</b>
- Upon performed over 10 debit transactions per month*	<b>BGN 12.00</b>
Closing (the fee shall be charged only upon closing a package, opened less than 6 months ago)	<b>BGN 10.00</b>
Opening and monthly maintenance of a current account Activity in BGN, linked to a package	No fee
Opening and monthly maintenance of a current account Activity in EUR, linked to a package	No fee

## Debit card of World Debit MasterCard brand, linked to an Premium Package

Payment instrument - annual maintenance fee	No fee
Cash withdrawal at ATMs in Bulgaria with World Debit MasterCard included in Premium Package	No fee

## Regular payment of utility bills from a current account, linked to an Activity Package

Monthly maintenance fee	No fee
Per payment	No fee

<b>Outgoing intrabank and interbank credit transfers in BGN</b> , effected via e-banking from the current account in BGN, linked to the package, with the exception of fund transfers, ordered for execution through RINGS	No fee
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## Package Youngsters and students

Opening	No fee
Maintenance – monthly	<b>BGN 1.00</b>
Closing (the fee shall be charged only upon closing a package, opened less than 6 months ago)	<b>BGN 10.00</b>
Opening and monthly maintenance of a current account in BGN, linked to a Package Youngsters and students	No fee

## Contactless Debit card of Debit Mastercard brand, linked to a Package Youngsters and students

Opening and maintenance	No fee
Microcard with accessory for payment	No fee
Reissuance of a card or microcard with accessory, non-expired validity (lost, stolen, destroyed)	<b>BGN 5.00</b>
Payment at UBB POS	No fee
Payment at POS of another Bulgarian bank	No fee
Cash withdrawal at UBB ATMs	No fee
Cash withdrawal at ATM of another bank in Bulgaria	<b>BGN 0.30</b>



**Notes:**

- It shall be valid for a package opened on an Activity account - The Bank shall charge the stated monthly maintenance fee upon performed over 10 debit transactions monthly (outgoing fund transfers through e-banking, utility payments, withdrawals and payments with a debit card, issued to the package, accounted within the calendar month), under the condition that on each last day of the month the account's available balance equals the monthly maintenance fee for the package.
- Package Youngsters and students may be opened to clients, between the age 18 to 25 incl.
- No fee for opening and monthly maintenance of a current account in EUR, linked to a Comfort package and a package Youngsters and students.
- Withdrawal with microcard is possible at ATM that supports contactless functionality.
- Microcard and accessory are offered always together.
- For services, not specifically indicated in Packaged Offers Section, or upon closing a package, the applicable fees shall be those as per the currently effective Tariff of the Bank.
- The terms and conditions are valid for Comfort Package Agreements with Individuals, concluded after 06.06.2016.
- Upon withdrawal of funds from the account with the debit card, linked to a package, at ATMs of UBB and at other banks' ATMs in Bulgaria, performed prior to the agreement's signing, but accounted after the latter date, the transactions shall be charged as per the applicable package conditions (for Standard and Privilege Packages - no fee; for Comfort and Activity Package - fee for cash withdrawal at other banks' ATMs in Bulgaria)
- Upon withdrawal of funds from the account with the debit card, linked to the package at ATMs of UBB and at other banks' ATMs in Bulgaria, performed prior to the Package Agreement's termination, but accounted after the latter date, the transactions shall be charged in accordance with the applicable conditions in Cards Section of the Fees and Commissions' Tariff for Individuals.



## I.C: PAYMENT ACCOUNT WITH BASIC FEATURES /PABF/

SERVICE TYPE	BGN
<b>Opening</b>	
At a branch of the Bank	No fee
At a branch of the Bank and issuance of a debit card to the account	No fee
<b>Maintenance - monthly</b>	
No debit card to the account	BGN 2.00
With a debit card, issued to the account	BGN 1.50
<b>Closing</b>	
Closing a PABF, opened less than 6 months ago (as of the closing date)	No fee
<b>Depositing funds in a PABF by the account holder</b>	
At a teller desk	No fee
<b>Withdrawing cash from a PABF</b>	
At a teller desk in an office of the Bank up to BGN 1000	0.15%, min. BGN 0.90
With a debit card at an ATM, serviced by the Bank	BGN 0.15
With a debit card at an ATM, serviced by another bank in Bulgaria	BGN 0.88
<b>Direct debit payment</b>	
To an account with the same bank	BGN 0.99
To an account with another bank	BGN 1.99
<b>Standing orders</b>	
Intrabank standing orders among accounts of different holders	BGN 0.55
Interbank standing orders via BISERA	BGN 1.15
<b>Payment transactions, effected with a payment card, including via Internet</b>	
Payment with a debit card at a POS, serviced by the Bank	No fee
Payment with a debit card at a POS, serviced by another bank in Bulgaria	No fee
<b>Credit transfer in Bulgarian leva</b>	
Paper-based, to a payment account with the same bank	BGN 0.96
Via online banking to a payment account with the same bank	BGN 0.39
Paper-based through BISERA to a payment account with another bank	BGN 1.99
Via online banking through BISERA to a payment account with another bank	BGN 0.79





Paper-based to a State Budget payment account with the same bank	<b>BGN 0.96</b>
Via online banking to a State Budget payment account with the same bank	<b>BGN 0.39</b>
Paper-based through BISERA to a State Budget payment account with another bank	<b>BGN 1.99</b>
Via online banking through BISERA to a State Budget payment account with another bank	<b>BGN 0.79</b>

**Notes:**

- The Bank offers opening of a Payment Account with Basic Features (PABF) in Bulgarian leva (BGN), pursuant to the requirements of the Payment Services and Payment Systems' Act.
- All other fees and commissions on Payment Accounts with Basic Features, applied to services outside the scope of those, specified in Section I.C., shall be according to the currently effective Tariff for individuals of the Bank.



## II. CASH OPERATIONS

SERVICE TYPE	BGN	FOREIGN CURRENCY
<b>Depositing</b>		
At a teller desks of amounts up to 3 000 BGN (currency equivalent)	1 BGN	1 BGN
At a teller desks of amounts exceeding 3 000 BGN (currency equivalent)	0.20% on the amount exceeding 3 000 BGN, max. 300 BGN	0.20% on the amount exceeding 3 000 BGN, max. 400 BGN
Depositing of cash by an individual to an account of a legal entity	0.3%, min. 4 BGN	0.3%, min. 4 BGN
Depositing of cash by an individual to an account of a State Budget-spending entity	0.4%, min. 4 BGN	0.4%, min. 4 BGN
In a currency, different from the account's currency	No fee	No fee
For depositing in foreign currency, different from USD and EUR	-	0.3%, min. BGN 3, max. BGN 400
<b>Withdrawing</b>		
At a teller desks of amounts up to 10 000 BGN (currency equivalent)	0.55%, min. 4 BGN	0.60%, min. 5 BGN
At a teller desks of amounts exceeding 10 000 BGN (currency equivalent):		
- <b>With prior request:</b> Of amounts exceeding 10 000 BGN (currency equivalent)	0.55% on the entire amount	0.60% on the entire amount
- <b>Without prior request:</b> Of amounts exceeding 10 000 BGN (currency equivalent)	0.65% on the entire amount	0.70% on the entire amount
In a currency, different from the account's currency	No fee	0.35% on the entire amount
Withdrawing foreign currency different from USD and EUR	-	0.7%, min. BGN 5
Funds requested in writing but not withdrawn (on the total requested amount)	0.50%	0.50%
<b>Other commissions related to cash operations</b>		
Depositing of coins (collected on the total amount upon depositing more than 20 coins), not applicable to a loan installment	5% min. BGN 5	N/A
Processing, counting, exchange without depositing to an account (including exchange of banknotes to coins and vice versa)	5% min. BGN 3	N/A
Checking a banknote with doubtful authenticity (per banknote) which is not deposited in an account	BGN 1	BGN 1
Replacement of damaged bank notes/coins	No fee	N/A
Purchase of foreign currency at a teller desk	-	0.35% from the whole amount

### Notes:

- Upon withdrawal of amounts exceeding BGN 10 000 or their equivalence in foreign currency (only in case it coincides with the account currency) by one particular client on a daily basis, a prior written request 2 business days in advance in a branch of the Bank or via the Client Contact Center is required;



- Neither commission for cash operations nor notification fee shall be collected for withdrawal of term deposits on the maturity date or on the first business day, following this date, when the maturity is a non-business day; Neither commission for cash operations nor notification fee shall be collected for withdrawal of Open deposit on the first business day of the month, following the date of interest payment;
- No cash desk fees and commissions shall be collected for making cash desk payments for the purpose of repayment of liabilities under a credit product, including credit card, credit line and overdraft granted by UBB;
- Commission for cash operations shall not be collected upon coupon payment or payment at maturity, nor for repurchasing target issues of government securities;
- Unfit banknotes - strongly damaged banknotes with interrupted wholeness due to physical and chemical processes;
- Funds deposited outside the bank's business hours shall be posted with value date the first business day, following the depositing date;
- Cash transfers returned by the bank of the beneficiary shall be refunded to the sender, within 7 business days of the date of the ordered transfer. The amount shall be refunded upon the payer's request;
- No commission for cash operations shall be collected upon depositing amounts for subscription of units from UBB Asset Management and/or KBC Asset Management;
- Available Funds Deposit - Neither commission for cash operations, nor notification fee shall be collected for withdrawal of interest on the interest payment date during the respective month, as well as on the maturity date or on the first business day, following that date, when the maturity /interest payment date is a non-business day;
- Purchase of foreign currency at a teller desk and withdrawal in a foreign currency, different from that of the client's account, is restricted to 1 transaction of amount up to BGN 10 000 (currency equivalent) per client on a daily basis.
- The fee for depositing cash into an account of an individual shall be collected from the account of the client, unless it's paid in cash by the depositor.



### III. FUND TRANSFERS

SERVICE TYPE	BGN	FOREIGN CURRENCY
<b>Transfers to and from account - within UBB network</b>		
Outgoing		
- at a branch/office of the bank	<b>BGN 2.00</b>	<b>BGN 2</b>
- through online and mobile banking	<b>BGN 0.50</b>	<b>BGN 0.50</b>
Incoming		
	<b>No fee</b>	<b>No fee</b>
<b>Transfers to and from account – interbank</b>		
Outgoing fund transfers via BISERA		
- through a branch of the bank	<b>BGN 4.00</b>	-
- through online and mobile banking	<b>BGN 0.90</b>	-
Outgoing transfers through RINGS		
- at a branch of the bank	<b>BGN 20.00</b>	-
- through online and mobile banking	<b>BGN 7.00</b>	-
Incoming fund transfers through BISERA/RINGS		
	<b>No fee</b>	-
<b>Outgoing fund transfers in foreign currency</b>		
<b>Outgoing fund transfers in euro within the European Economic Area (EEA)</b>		
Ordered at a branch of the bank	-	<b>BGN 4.00</b>
Ordered through online and mobile banking	-	<b>BGN 0.90</b>
Ordered at a branch of the bank (express fund transfers)	-	<b>BGN 20.00</b>
Ordered through online and mobile banking (express fund transfers)	-	<b>BGN 7.00</b>
<b>Outgoing fund transfers in a currency other than euro, as well as fund transfers in euro outside the EEA</b>		
Ordered at a branch	-	<b>0,22% min. BGN 50 max. BGN 400</b>
Ordered through online and mobile banking	-	<b>0,20% min. BGN 40 max. BGN 400</b>
Ordered at a branch of the bank or through online and mobile banking with expenses borne by the payer (OUR)	-	<b>The relevant fee for an outgoing fund transfer in foreign currency + BGN 40</b>
<b>Incoming fund transfers in foreign currency</b>		
Incoming fund transfers in euro within the European Economic Area (EEA)	-	<b>No fee</b>
Incoming fund transfers in a currency other than euro, as well as fund transfers in euro outside the EEA- BGN equivalent up to BGN 200	-	<b>No fee</b>



Incoming fund transfers in a currency other than euro, as well as fund transfers in euro outside the EEA- BGN equivalent over BGN 200	-	<b>0,10% min. BGN 20 max. BGN 200</b>
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### Cash transfers – interbank

Outgoing with depositing at the cashier's desk	<b>0.8%, min. BGN 8</b>	-
Outgoing with depositing at the cashier's desk - via the RINGS system	<b>0.8%, min. BGN 25</b>	-

### Direct debit

Accepting consent for direct debit	<b>No fee</b>	-
Initiating direct debit order	<b>BGN 2.00</b>	-
Initiating a refusal to pay a received direct debit order	<b>BGN 1.00</b>	-
Payment of a direct debit order		
Within the UBB network		
through a branch of the bank	<b>BGN 2.00</b>	-
through online banking *	<b>BGN 0.50</b>	-
Through BISERA		
through a branch of the bank	<b>BGN 4.00</b>	-
through online banking *	<b>BGN 0.90</b>	-
Through RINGS*		
through a branch of the bank	<b>BGN 20.00</b>	-
through online banking	<b>BGN 7.00</b>	-

### Regular payment of utility bills from a current account/credit card

Monthly maintenance fee	<b>No fee</b>	-
Per payment	<b>BGN 0.20*</b>	-

\*Free of charge until 31/12/2021.

### Payment of tax liabilities

Through the Taxes and Fees Section in online banking	<b>BGN 1.00</b>	-
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### Payment of Electronic vignette (e-Vignette)

Through e-Vignette section in UBB Mobile	<b>No fee</b>	-
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### UPAY Gateway Payments

Registration in the payment gateway	<b>No fee</b>	-
Payment of utility bills with cards, issued by UBB	<b>No fee</b>	-
Payment of utility bills with cards of issuers, other than UBB - per paid bill	<b>BGN 0.30</b>	-
Payment of taxes and fees	<b>BGN 1.50</b>	-
Donor campaign contributions	<b>No fee</b>	-
Effectuated payments' inquiries	<b>No fee</b>	-
Change of client's profile data	<b>No fee</b>	-
Profile recovery upon a forgotten password	<b>No fee</b>	-
Profile deactivation	<b>No fee</b>	-



## Standing orders

### Registration

Standing orders among accounts of the same holder	<b>No fee</b>	-
Standing orders among accounts of different holders	<b>BGN 1.00</b>	-

### Transfers

Intrabank Transfers		
Among accounts of the same holder	<b>No fee</b>	-
Among accounts of different holders	<b>BGN 1.00</b>	<b>BGN 1.00</b>
Interbank Transfers via BISERA	<b>BGN 2.00</b>	-
Changing/Adding registration	<b>BGN 1.00</b>	-
Deactivation of Registration	<b>No fee</b>	-

### Other

Current year survey fee with correspondence to another bank	<b>BGN 20</b>	<b>BGN 60</b>
Previous years survey fee with correspondence to another bank	<b>BGN 30</b>	<b>BGN 80</b>
For each additional message	-	<b>BGN 20</b>
For amendment of the conditions of the transfer order	-	<b>BGN 65</b>
Fee for cancelling a fund transfer in foreign currency	-	<b>BGN 65</b>
Fee for manual processing of an incoming foreign currency transfer due to non-specified IBAN (collected from the beneficiary of the transfer, except in cases when expenses to the transfer are "OUR")	-	<b>BGN 10</b>

#### Notes:

- The return of received transfers upon the beneficiary's order shall be considered a fund transfer;
- Outgoing transfer via RINGS, effected through an account with a distraint imposed thereon, shall be charged a fee of BGN 14
- No fund transfer fees shall be collected upon purchase/sale and exchange of foreign currency between accounts with UBB
- No fund transfer fee shall be collected upon a fund transfer within the Bank's network, between accounts of a client, ordered via online and mobile banking.
- Upon using a multiple transfer order to the state budget, each of the initiated outgoing BGN transfers shall be treated as a separately ordered payment;
- Deadline for accepting orders for BGN transfers through BISERA for execution within the same business day shall be 15.00 h.
- Deadline for accepting payments through RINGS for execution within the same business day shall be 15.00 h.;
- Orders for Intrabank transfers from and to account with UBB AD shall be accepted by 16.30 h. and shall be executed with value date the same business day;
- Interbank orders for fund transfers in foreign currency through a branch shall be accepted by 15.00h. Payments ordered after this hour shall be executed on the next business day;
- Interbank orders for fund transfers in foreign currency via online and mobile banking shall be accepted by 15.30h. Payments ordered after this hour shall be processed on the next business day;
- Fund transfers in foreign currencies in EUR, USD, CHF and GBP shall be executed with value date – the same business day:
  - Fund transfers in foreign currencies of the other EEA countries, ordered via online and mobile banking, shall be executed with value date 1 business day, while those ordered through a branch - with value date up to 2 business days;
  - Fund transfers in JPY, TRY, CAD, AUD, RUB, ordered via online and mobile banking and a branch of the bank shall be executed with value date 2 business days.
- Express fund transfers via TARGET2 shall be executed only in EUR to banks in EEA countries, participating in TARGET 2;



- Deadline for processing incoming transfers in foreign currency within the business day - 16.30 h.;
- Fund transfers in EUR and in the national currencies of countries from the European Union/ European Economic Area to banks on the territory of the European Union and the European Economic Area shall be executed with an option for sharing the expenses between the payer and the beneficiary (SHA).
- For survey and change of an ordered foreign currency transfer apart from the fees of UBB, all fees of the correspondent banks, having originated in relation with these services, shall be additionally collected from the payer.
- Upon execution of outgoing fund transfers in foreign currency with expenses, shared between the payer and the beneficiary (SHA), the correspondent bank may deduct some costs from the fund transfer amount.
- Upon executing outgoing foreign currency transfers in USD with expenses OUR to banks in the USA, the Bank guarantees that the order will be executed without collecting fees from the correspondent bank in the USA, but it is possible the beneficiary's bank to withhold expenses from the transfer amount.
- No fee shall be collected upon a fund transfer in BGN, ordered through a branch (on paper) to accounts of UBB Asset Management AD, for subscription of units from UBB Mutual Funds.
- Transactions performed through the Taxes and Fees section in online banking are charged per taxable person, regardless of the number of paid liabilities.
- Upon payments through the UPAY Payment Gateway ([www.ubbpay.bg](http://www.ubbpay.bg) site) the card issuing bank may charge additional fees, of which the client can obtain information from his/her issuing bank's tariff. Upon effecting payments through UPAY, UBB clients will not be charged additionally.
- Upon payment of taxes through the UPAY Payment Gateway one transaction can pay the arrears of one person under 1 Taxable Person's Account Number.
- Upon payment of utility bills through UPAY Payment Gateway a random number of bills to different companies can be paid with one card transaction, as the applicable fee is per separate paid bill.
- For standing order performed through saving accounts an additional fee is due according to the product's characteristics.
- In the cases when to an account of the Holder there is a received fund transfer in a currency, other than the account currency, the Bank shall credit the account as at the moment of posting the accounting entries, by converting the received amount at the announced for the day official buy /sell rates for the respective currency and for the account currency, applicable to electronic exchange of foreign currency.



## IV: CARDS

### International debit card VISA DEBIT /DEBIT MASTERCARD

BGN

Card issuance	<b>No fee</b>
Renewal of a card with expired validity	<b>No fee</b>
Reissuance of a card with non - expired validity (lost, stolen, destroyed, due to a change in the name on the plastic)	<b>BGN 5.00</b>
Issuance of a subsequent or additional card (except for Debit Mastercard-branded card for children/adolescents)	<b>BGN 6.00</b>
Cash depositing at UBB ATMs	<b>No fee</b>
Cash withdrawal at UBB ATMs	<b>BGN 0.30</b>
ATM withdrawals from another bank in Bulgaria and in EEA countries	<b>BGN 1.20</b>
ATM withdrawals from a bank in non-EEA countries	<b>BGN 5 + 1%</b>
Cash advance in UBB branch	<b>BGN 2 + 1%</b>
Cash advance in branch of another Bulgarian bank	<b>BGN 5 + 1%</b>
Cash advance in a bank/ financial institution abroad	<b>BGN 5 + 1%</b>
Payment at UBB POS	<b>No fee</b>
Payment at POS of another Bulgarian bank	<b>No fee</b>
Payment at POS of a bank abroad	<b>No fee</b>
Transfer at an ATM of amounts between a card and another account	<b>No fee</b>
Account balance inquiry at an UBB ATM	<b>BGN 0.40</b>
Account balance inquiry at an ATM of another bank in Bulgaria	<b>BGN 0.60</b>
Account balance inquiry at an ATM abroad	<b>BGN 1.50</b>
Fee upon transactions for betting and gambling purposes, amount refunds included	<b>2% of the transaction amount</b>
PIN change (only at UBB ATM)	<b>No fee</b>
Unblocking a card, because of entered 3 wrong PIN codes	<b>No fee</b>
Blocking a lost/ stolen card	<b>No fee</b>
Generating a new PIN	<b>BGN 1.00</b>
SMS notifications for each transaction over BGN 100 (valid until 01.09.2019)	<b>No fee</b>
Changes of card data through the Client Service Center (servicing branch for the card, updating names on card plastics upon the card's reissuing)	<b>No fee</b>
Changes in a daily transaction limit through the Client Service Center*	<b>BGN 5.00</b>
Changes in card data through a branch of the bank (transaction limit, account number, servicing branch for the card)	<b>BGN 5.00</b>
Receipt of a card or a PIN code from a branch other than the issuing one	<b>BGN 5.00</b>
Delivery for a card to an address in Bulgaria (VAT incl.)	<b>BGN 5.00</b>
Debit cards transactions limits:	
Total daily limit for cash withdrawal	<b>BGN 2 000</b>
Daily limit for payment at merchants	<b>BGN 10 000</b>
Number of card transactions per calendar day	<b>10</b>

\* Upon the client's request there is a possibility for increasing the cash limit for a certain period of time. The cash withdrawal limit for debit cards within 24 hours is BGN 2000. On non-business days, as well as in the time periods between 18.00 h. and 08.00 h. it is possible this limit to be restricted up to BGN 400.



<b>Primary - offered to a main account of the child/adolescent, or additional - offered to a main account of a parent/guardian, contactless debit card of the Debit MasterCard brand for children/adolescents (aged from 14 up to 18 years) with two designs to choose from and a micro card with a payment accessory</b>	<b>BGN</b>
Card issuance	<b>No fee</b>
Micro card with accessory for contactless payment	<b>No fee</b>
Reissuance of primary card, non-expired validity (lost, stolen, destroyed)	<b>No fee</b>
Reissuance of additional card or micro card with accessory, non-expired validity (lost, stolen, destroyed)	<b>BGN 5.00</b>
<b>Fees and Transaction limits</b>	
Payment at UBB POS	<b>No fee</b>
Payment at POS of another Bulgarian bank	<b>No fee</b>
Cash withdrawal at UBB ATMs	<b>No fee</b>
ATM withdrawals from another bank in Bulgaria and in EEA countries for primary debit card for children/adolescents (aged from 14 up to 18 years) offered to a main account of the child/adolescent	<b>BGN 0.30</b>
ATM withdrawals from another bank in Bulgaria and in EEA countries for additional debit card for children/adolescents (aged from 14 up to 18 years) offered to a main account of a parent/guardian	<b>BGN 1.20</b>
Daily limit for cash withdrawal	<b>BGN 100.00</b>
Daily limit for payment at merchants	<b>BGN 100.00</b>
Total daily limit for cash withdrawal and payment at merchants	<b>BGN 100.00</b>

**Notes:**

- Primary contactless debit card of the Debit MasterCard brand for children/adolescents (aged from 14 up to 18 years) with two designs to choose from is being offered to an account of the child/adolescent
- Additional contactless debit card of the Debit MasterCard brand for children/adolescents (aged from 14 up to 18 years) with two designs to choose from is being offered to an account of a parent/guardian
- For all other services and transactions with a debit card of the Debit MasterCard brand for children/adolescents (aged from 14 up to 18 years) with two designs to choose from the applicable fees and commissions shall be those, applied to the International Debit Card of the DEBIT MASTERCARD brand
- Withdrawal with micro card is possible at ATM that supports contactless functionality.
- Micro card and accessory are offered always together.



**International debit card VISA GOLD DEBIT/ WORLD DEBIT MASTERCARD****BGN**

Card issuance	<b>No fee</b>
<b>Payment instrument - annual maintenance fee</b>	
Visa Gold Debit	<b>BGN 50.00</b>
World Debit Mastercard	<b>BGN 100.00</b>
Renewal of a card with expired validity	<b>No fee</b>
Reissuance of a card with non - expired validity (lost, stolen, destroyed, due to a change in the name on the plastic)	<b>BGN 15.00</b>
Issuance of subsequent or additional card	<b>BGN 15.00</b>
Cash depositing at UBB ATMs	<b>No fee</b>
Cash withdrawal at UBB ATMs	<b>BGN 0.50</b>
ATM withdrawals from another bank in Bulgaria and in EEA countries	<b>BGN 1.20</b>
ATM withdrawals from a bank in non-EEA countries	<b>BGN 6 + 1.5%</b>
Cash advance in UBB branch	<b>BGN 2 + 1%</b>
Cash advance in branch of another Bulgarian bank	<b>BGN 6 + 1.5%</b> <b>min. BGN 20</b>
Cash advance in a bank/ financial institution abroad	<b>BGN 6 + 1.5%</b> <b>min. BGN 20</b>
Payment at UBB POS	<b>No fee</b>
Payment at POS of another Bulgarian bank	<b>No fee</b>
Payment at POS of a bank abroad	<b>No fee</b>
Transfer at an ATM of amounts between a card and another account	<b>No fee</b>
Account balance inquiry at an UBB ATM	<b>BGN 0.40</b>
Account balance inquiry at an ATM of another bank in Bulgaria	<b>BGN 0.60</b>
Account balance inquiry at an ATM abroad	<b>BGN 1.50</b>
Fee upon transactions for betting and gambling purposes, amount refunds included	<b>2% of the transaction amount</b>
PIN change (only at UBB ATM)	<b>No fee</b>
Unblocking a card, because of entered 3 wrong PIN codes	<b>No fee</b>
Blocking a lost/ stolen card	<b>No fee</b>
Generating a new PIN	<b>BGN 1.00</b>
SMS notifications for each transaction over BGN 100 (valid until 01.09.2019)	<b>No fee</b>
Changes of card data through the Client Service Center (servicing branch for the card, updating names on card plastics upon the card's reissuing)	<b>No fee</b>
Changes in a daily transaction limit through the Client Service Center	<b>BGN 5.00</b>
Changes in card data through a branch of the bank (transaction limit, account number, servicing branch for the card)	<b>BGN 5.00</b>
Receipt of a card or a PIN code from a branch other than the issuing one	<b>BGN 5.00</b>
Delivery for a card to an address in Bulgaria (VAT incl.)	<b>BGN 5.00</b>
VISA Gold / World Debit Mastercard transactions limit	
Total daily limit for cash withdrawal	<b>BGN 5 000</b>
Daily limit for payment at merchants	<b>BGN 20 000</b>
Number of card transactions per calendar day	<b>20</b>



## International credit cards MASTERCARD and VISA

BGN

Payment instrument - MasterCard, Visa, Visa Electron card - annual maintenance fee for the first year	<b>BGN 24</b>
Payment instrument - Visa Gold and Master Card Gold card - annual maintenance fee for the first year	<b>BGN 60</b>
Payment instrument - MasterCard and Visa card - annual maintenance fee after the first year	<b>BGN 48</b>
Payment instrument - Visa Gold and Master Card Gold - annual maintenance fee after the first year	<b>BGN 120</b>
Application fee	<b>No fee</b>
Credit assessment fee	<b>No fee</b>
Cash depositing at UBB ATMs	<b>No fee</b>
Cash withdrawal at UBB ATMs	<b>BGN 4 + 3%</b>
ATM withdrawals from another bank in Bulgaria and in EEA countries	<b>BGN 5 + 3%</b>
ATM withdrawals from a bank in non-EEA countries	<b>BGN 7 + 3%</b>
Cash withdrawal at a POS in UBB branch	<b>3%, min. BGN 4</b>
Cash withdrawal at a POS of another bank	<b>3%, min. BGN 20</b>
Cash withdrawal at a POS abroad	<b>3%, min. BGN 10</b>
Payment of goods and services at merchant in Bulgaria	<b>No fee</b>
Payment of goods and services at merchant abroad	<b>No fee</b>
Fee upon transactions for betting and gambling purposes, amount refunds included	<b>2% of the transaction amount</b>
Penalty fee for unauthorized exceeding the limit	<b>BGN 30</b>
Min. mandatory amount of monthly repayment installment (includes the total amount of the due fees, commissions and interest plus min. 3% of the amount of the effected transactions)	<b>3% min. BGN 10</b>
Changes in card data through a branch of the bank (transaction limit, servicing branch for the card, change of an address for paper statement delivery)	<b>BGN 6</b>
Changes in card data through the Client Service Center (servicing branch for the card, change of an address for paper statement delivery, updating names on card plastics upon the card's reissuing)	<b>No fee</b>
Changes in a transaction limit through the Client Service Center	<b>BGN 6</b>
Temporary blocking a card (upon a client's request)	<b>No fee</b>
Generating a new PIN	<b>BGN 2</b>
Reissuance of a card with non - expired validity (lost, stolen, destroyed, due to a change in the name on the plastic)	<b>BGN 20</b>
Reissuance of a card with non - expired validity upon the bank's initiative	<b>No fee</b>
Deferral of a credit card purchase into 3 or 6 equal installments	<b>3 % of the transaction's value, one-off</b>



Deferral of a credit card purchase into 9 or 12 equal installments	<b>6 % of the transaction's value, one-off</b>
Unsubstantiated chargeback of accrued interest and amounts payable on a credit card for past periods (for statements, different from the last 3)	<b>BGN 10</b>
Receipt of a card or a PIN code from a branch other than the issuing one	<b>BGN 5</b>
Card balance inquiry at an UBB ATM	<b>BGN 0.40</b>
Card balance inquiry at an ATM of another bank in Bulgaria	<b>BGN 0.60</b>
Card balance inquiry at an ATM abroad	<b>BGN 1.50</b>
Fee for delivery of a monthly paper statement to a specified address	<b>BGN 2 monthly*</b>
<i>*The fee shall be charged after generation of the monthly statement and shall be included in the statement for the month to follow</i>	
Receipt of a card or PIN code abroad	<b>BGN 100*</b>
<i>*This fee is valid only for deliveries to Zone 1 countries. For delivery to countries outside Zone 1 the fee shall be in accordance with the tariff of the respective courier company, as the expenses shall be borne by the client and shall be deducted from the credit card limit upon its activation. In case there is a PIN code also delivered with the credit card, it shall be packed in a different parcel.</i>	
<b>Limits for transactions with credit cards over 7 subsequent days:</b>	
Transaction limit upon payment at merchant	<b>up to 100% of the approved credit limit</b>
Transaction limit upon cash withdrawal at a POS/ATM	<b>up to 100% of the approved credit limit</b>
Transaction's number (per week)	<b>50</b>
<b>Fee for restructuring loan</b>	<b>0.5% of the disbursed amount, min. BGN 15, max. BGN 500</b>

### Other operations with international bank cards

Obtaining cash upon a purchase at a POS of UBB AD	
Visa/Mastercard Credit Card	<b>BGN 1.50</b>
Visa/Mastercard Debit Card	<b>BGN 0.20</b>
Obtaining cash upon a purchase at a POS of another bank	
Visa/Mastercard Credit Card	<b>BGN 3.00</b>
Visa/Mastercard Debit Card	<b>BGN 0.40</b>
Opening an account, related to international credit card	<b>No fee</b>
Opening of arbitration procedure to Mastercard and VISA, payable to the respective international card organization	<b>USD/EUR 250</b>
Considering a chargeback from an arbitration procedure to an international card organization - Mastercard and VISA	<b>USD/EUR 250</b>
Withdrawing at a POS with a debit or credit card issued by another bank	<b>3.0%, min. 10 BGN</b>

#### Notes:

- For changing the way of repayment under credit cards, from payment in cash to payment from account, no fee shall be collected for changing card data.
- Deposits at ATMs made by 17.00 h. shall be posted with value date the same business day. Deposits made after 17.00 h. shall be posted with value date the next business day. Deposits made on non-business days shall be posted with value date on the next business day;
- No fee shall be collected for issuance of a primary or additional card to the Privilege account;
- EEA – European Economic Area.



## V: CHEQUES

As of 15.03.2019 this service has been discontinued.



## **VI: WESTERN UNION**

As of 02.01.2018 this service has been discontinued.



## VII: OPERATIONS WITH CORPORATE SECURITIES AND COMPENSATORY INSTRUMENTS ON THE BULGARIAN STOCK EXCHANGE AND OTC, WHICH ARE REGISTERED IN THE CENTRAL DEPOSITORY

SERVICE TYPE BGN	<b>BGN 4</b>
For placing a buy / sell order	
For placing a buy/ sell order through U-Broker	<b>No fee</b>
Effecting a buy/ sell order for shares, compensatory instruments, rights and stakes:	
Up to BGN 1 000	<b>2%, min. BGN 4</b>
From BGN 1 000 up to BGN 3 000 incl.	<b>BGN 20 + 1.75% for the amount above 1 000</b>
From BGN 3 000 up to BGN 5 000 incl.	<b>BGN 55 + 1,5% for the amount above 3 000</b>
From BGN 5 000 up to BGN 10 000 incl.	<b>BGN 85 + 1,2% for the amount above 5 000</b>
From BGN 10 000 up to BGN 20 000 incl.	<b>BGN 145 + 1% for the amount above 10 000</b>
From BGN 20 000 up to BGN 50 000 incl.	<b>BGN 245 + 0.8% for the amount above 20 000</b>
Over BGN 50 000	<b>BGN 485 + 0.5% for the amount above 50 000</b>
Effecting a buy/sell order for corporate bonds	<b>0.1%, min. BGN 4</b>
For deals with corporate securities, compensatory instruments, rights and stakes effected through U-Broker	<b>0.5%, min. BGN 2</b>
For deals with corporate bonds effected through U-Broker	<b>0.1%, min. BGN 2</b>
Order to exchange compensatory instruments for shares	
Up to BGN 30 000 – on the nominal value	<b>0.8%, min. BGN 10</b>
Over BGN 30 000 – on the nominal value	<b>BGN 240 + 0.6% for the amount above 30 000</b>
Order for transfer of securities from proprietary account into a client account with UBB AD	<b>BGN 4</b>
Deals on a non-regulated /OTC market/ - shares	<b>0.8%, min. BGN 10, max. BGN 800</b>
Participation fee for increasing the capital of a company	<b>BGN 10</b>
Issuance of a document certifying ownership of financial instruments held in a client account under management by UBB AD with the Central Depository AD	<b>BGN 4</b>
For transfer to another investment intermediary	<b>BGN 10</b>
For underwriting by another investment intermediary	<b>BGN 4</b>
For fulfillment of an order for replacement of financial instruments	<b>BGN 10</b>
Issuance of a document certifying ownership of financial instruments in a personal account with the Central Depository upon termination of an agreement	<b>BGN 4</b>
Other deals and services, relating to investment intermediation	<b>negotiable</b>



## VIII: OPERATIONS WITH BULGARIAN GOVERNMENT SECURITIES AND INTERNATIONAL BONDS

### **Bulgarian government bonds issued on the internal market under Ordinance 5 of MF and BNB**

Primary market:

– For allocated order – on the nominal	<b>0.06%, min BGN 10</b>
– If not allocated	<b>BGN 10</b>

Secondary market deals:

– For purchase or sell of bonds	<b>BGN 15</b>
– For transfer of bonds	<b>BGN 15</b>

Transferring of securities in Ministry of Finance account used to participate in privatization deals	<b>BGN 15</b>
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For payment of a maturing bonds	<b>0.03%</b>
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For each blocking and unblocking of government securities under the sub-register in UBB - by the pledger and the pledgee under a special pledge	<b>BGN 20</b>
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For issuing a ownership certificate for government securities	<b>BGN 10</b>
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<b>International bonds</b>	<b>BGN</b>
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Fee per deal	<b>BGN 25</b>
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#### **Note:**

- The fees and commissions for processing deals with government securities shall be paid in BGN, as the par value of Government securities, issued in foreign currency shall be considered an absolute figure in BGN.





## IX: LOANS

### **Debit card/ Current account Overdraft**

Application fee for a loan, collateralized with a pledge of future receivables - upon submitting an application	<b>No fee</b>
Application fee for a loan, collateralized with a pledge of receivables	<b>No fee</b>
Credit Assessment Fee	
For overdraft with a limit up to BGN 1 000 incl.	<b>BGN 15</b>
For overdraft with a limit from BGN 1 000 up to BGN 5 000	<b>BGN 30</b>
For limits over BGN 5 000	<b>BGN 50</b>
Terms Renegotiation Fee	<b>BGN 15</b>
Fee for restructuring loan	<b>0.5% of the disbursed amount, min. BGN 15, max. BGN 500</b>

### **Consumer loan**

Fee for documents' review and processing	
For loans up to BGN 1 000 incl.	<b>BGN 30</b>
For loans from BGN 1 001 up to BGN 5 000	<b>BGN 80</b>
For loans from BGN 5 001 up to BGN 12 000	<b>BGN 190</b>
For loans from BGN 12 001 up to BGN 20 000	<b>BGN 250</b>
For loans over BGN 20 001	<b>BGN 300</b>
Fee for prepayment under a consumer loan with a fixed interest rate*	
* When the remaining period of the loan agreement is longer than one year	<b>1% of the prepaid amount of the principal</b>
* When the remaining period of the loan agreement is shorter than one year	<b>0.5% of the prepaid amount of the principal</b>

*\*The fee shall be charged on applications submitted after 14.10.2013.*

### **United loan**

Fee for documents' review and processing	<b>BGN 150</b>
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## Mortgage loan

Application Fee upon submitting an application	<b>No fee</b>
Fee for documents-based analysis of mortgage loan collateral	<b>BGN 200</b>
Mortgage release fee*	<b>BGN 60</b>
Prepayment as regards agreements, concluded after 01.10.2016 In UBB AD	<b>1% on the amount of the prepaid principal until payment of the first 12 installments under the loan</b>

## Fees for appraisal of assets proposed as collateral for loans

<b>Apartment, house floor (with/without garage)</b>	<b>BGN 130</b>
additionally for each subsequent unit in the same building	<b>BGN 45</b>
additionally for each subsequent garage in the same building	<b>BGN 25</b>
<b>House, including the adjacent land for the first floor</b>	<b>BGN 190</b>
for each subsequent floor	<b>BGN 35</b>
additionally for each subsequent unit in the same terrain	<b>BGN 35</b>
<b>Office (up to 300 m<sup>2</sup>)</b>	<b>BGN 215</b>
additionally for each subsequent unit in the same building	<b>BGN 50</b>
additionally for each subsequent garage in the same building	<b>BGN 25</b>
<b>Shop, restaurant, café (with terrain, TBA up to 300 m<sup>2</sup>)</b>	<b>BGN 240</b>
additionally for each subsequent unit in the same building	<b>BGN 65</b>
additionally for each subsequent garage in the same building	<b>BGN 25</b>
<b>Real estates, outside the listed above</b>	<b>As per the Tarrif for corporate clients</b>

### Notes:

- The fee for documents' review and processing shall be collected one-off, after signing a loan agreement, prior to drawdown of loan funds;
- The fee for documents-based analysis of mortgage loan collateral shall be collected one-off, after signing a loan agreement, prior to drawdown of loan funds;
- The collected fees and commissions on loans shall not be subject to refund in case of prepayment;
- Upon prepayment of a loan with funds from a newly extended UBB loan, no prepayment fee shall be payable;
- For mortgage loans approved by 02.07.2007 with free of charge „Life" and „Property" insurance an annual administration fee of 0.5% shall be accrued;



- For mortgage and consumer loan agreements, concluded prior to 23.07.2014, an annual administration fee of 0.5% shall be accrued on the outstanding loan principal. The monthly amount of the accrued fee shall be deducted by the bank on a monthly basis.
- In terms of loan agreements, concluded after 22.07.2014, the "Mortgage release" fee shall be collected only if it has been explicitly stipulated therein.
- Overdraft, secured with pledge of future receivables, linked to Comfort and Privilege Packages, is offered without a credit assessment fee.
- Overdraft, collateralized with a pledge of receivables, linked to an Activity Package, is offered without credit assessment fee.



## X: OTHER SERVICES

SERVICE TYPE	BGN
<b>Preparation of statement</b>	
Statements of account movements and card for the current year	<b>No fee</b>
For previous years	<b>BGN 20</b>
<b>Issuing a certificate to serve before a tax authority</b>	
<b>BGN 5</b>	
<b>Issuing a certificate for presence of bank accounts, account funds, loans</b>	
In Bulgarian	<b>BGN 20</b>
In a foreign language	<b>BGN 40</b>
<b>Issuing of other certificates</b>	
<b>BGN 20</b>	
<b>Duplicate or photo-copy of document (per page)</b>	
<b>BGN 1</b>	
<b>Bank reference</b>	
To Bulgarian institutions	<b>BGN 50</b>
To foreign institutions	<b>BGN 75</b>
For adjusting an accounting entry upon the client's request	<b>BGN 5</b>
Special courier services for delivery of documentary parcels abroad	<b>according to the courier's tariff</b>
Documentary parcels abroad by registered mail	<b>according to the courier's tariff</b>
One-off distraintment maintenance fee	<b>BGN 20</b>
<b>Fund storage fee on available balances of current and savings accounts under agreements, unilaterally terminated by the Bank with a notification to the Client</b>	<b>4% per annum on stored account balances, accrued on a daily basis</b>

### Note:

- No fee shall be collected for preparing account movement statements for the last month of the previous year, in case such has been requested during the first month of the current year.
- FX transactions are being effected, based on the announced by the Bank official exchange rates as at the moment of posting the accounting entries, unless another exchange rate has been negotiated, pursuant to the procedure, envisaged in the General Terms.



## XI: BANK SAFES

Branch	UBB AD Fees and Commissions Tariff for renting safety deposit boxes depending on their size (BGN) (VAT included)					
	sizes	1 month	3 months	6 months	12 months	
I - Maria Luiza branch	5 cm.	30.00	50.00	80.00	120.00	
	7.5 cm.	40.00	70.00	100.00	140.00	
	10 cm.	50.00	80.00	120.00	160.00	
	15 cm.	60.00	90.00	130.00	170.00	
	20 cm.	70.00	100.00	140.00	180.00	
	30 cm.	80.00	110.00	150.00	190.00	
	45 cm.	90.00	120.00	200.00	250.00	
	60 cm.	100.00	150.00	240.00	270.00	
II - Tundzha branch	small	50.00	80.00	120.00	160.00	
Alabin branch	mid-sized	60.00	120.00	140.00	180.00	
Laiptsig branch	large	80.00	140.00	160.00	220.00	
III - Blagoevgrad branch	small	50.00	90.00	160.00	240.00	
	Ruse branch	mid-sized	80.00	110.00	180.00	300.00
	large	100.00	160.00	240.00	340.00	
Number of free-of-charge visits		4	12	24	48	
Each subsequent visit		BGN 5.00				
At Tundzha branch, strongboxes are rented out for an annual fee of BGN 1200, VAT included, with unlimited number of visits						
Loss/damage of one (two) key(s) of a renter	All costs for replacement of the lock					
Release / conclusion of a new contract for renting a safe deposit box (for each day after expiry of the term of validity of the rental agreement)	BGN 1.00					



## **XII: ONLINE BANKING**

### **Registering**

Online banking	<b>No fee</b>
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### **Use -monthly fee**

Online banking	<b>No fee</b>
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### **Other services**

Reissuing a forgotten login password via UBB branch or Call center	<b>BGN 5</b>
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Setting a new login password via online banking	<b>No fee</b>
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Hardware token for scanning color CRONTO codes – usage fee, payable one-off	<b>BGN 29</b>
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Replacement of a Hardware token for scanning color CRONTO codes with a new device	<b>BGN 29</b>
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Using a software token, integrated in the UBB Mobile application	<b>No fee</b>
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### **Account information service (valid until 01.09.2019)**

SMS	<b>No fee</b>
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#### **Notes:**

- Operations ordered through online and mobile banking channels shall be charged according to Section: Fund Transfers.
- A hardware token for scanning color CRONTO codes that has shown a defect within 2 years of its purchase will be replaced free of charge.



## XII.A: ELECTRONIC NOTIFICATIONS

### **Subscription plan SMS**

SMS 20 (20 notifications)	<b>BGN 3</b>
SMS 40 (40 notifications)	<b>BGN 5</b>

### **Subscription plan Viber**

Viber 20 (20 notifications)	<b>BGN 2</b>
Viber 40 (40 notifications)	<b>BGN 4</b>

<b>E-mail</b>	<b>No fee</b>
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<b>Push notifications</b>	<b>No fee</b>
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#### **Notes:**

- The subscription for e-notifications may include notifications for account movements, monthly account balance and card transactions. E-mail notifications will be provided only for account movements and monthly account balances. The Bank reserves its right to send a determined by it number of free-of charge SMS messages to the mobile phone number, stated by the Client to the Bank, concerning transactions with bank cards, as the Client shall be entitled at any time to explicitly refuse their receipt at a branch of the Bank. The price of the e-notifications subscription plan is inclusive of VAT.

- It is possible for a client to simultaneously subscribe for more than one package type (SMS and Viber), in case he/she has selected a different notification channel for his/her cards and/or accounts. The use of the SMS or Viber notifications, included in the respective subscription plan, is not limited by time and will be valid until their full depletion.

- The push notifications refer only to card transactions. Upon activation of the push notifications for bank cards via the mobile banking application, free of charge and paid SMS/Viber messages for transactions effected with those cards shall no longer be sent. Upon deactivation of the push notifications via the mobile banking application, sending of free of charge and paid SMS/Viber messages shall not be renewed automatically. Sending of free of charge and paid SMS/Viber messages may be activated in a branch of the Bank or via the Online banking website. For remaining purchased, but unused, SMS or Viber messages, they can also be used after the renewal until fully spent.

## XIII: ADDITIONAL PROVISIONS

1. This Tariff shall be applicable only to individuals, not operating in their capacity as merchants, free-lancers or not engaged in other economic or non-business activities.

2. Value dates:

2.1. On interest-bearing accounts in leva - the date of the accounting entry.

2.2. On interest-bearing accounts in foreign currency:

2.2.1. When crediting an account - the date of receiving funds in UBB account.

In cases when both the payer's and the beneficiary's accounts are with UBB, the value date shall be the date of rendering the service.

2.2.2. When debiting an account - the date of effecting the debit.

3. This Tariff's fees and commissions are VAT inclusive.

4. Fees and commissions shall not be collected in the following cases:

4.1. For issuing certificates upon a request of Court, prosecutor's office and investigating authorities;

4.2. For all operations in BGN and foreign currency related to the disposal with donor accounts and the raising and spending of funds for medical treatment, upon presenting the respective documents;

4.3. For depositing cash in BGN and foreign currency at a teller desk in donor accounts, opened with UBB AD;

4.4. Upon payments in BGN and foreign currency from accounts with the bank to donor accounts, opened with UBB AD, including such initiated via e-banking or at branches;

4.5. Transactions in local and foreign currency executed by UBB employees or in their favor.

5. In case of insufficient funds in a client account for payment of fees and commissions due under the current Tariff, the Bank shall be entitled to collect those from other leva or foreign currency accounts of the same client (except deposit accounts with a specified maturity).

6. Expenses for claims, relating to foreign currency transfers, initiated and rejected by the payer's bank, shall be borne by the client of UBB, who is beneficiary of the transfer.

7. For all services, not provided for in this Tariff, UBB shall collect fees and commissions on negotiable basis

8. For performing complex services, specific operations and other additional services, operations and activities, the Bank shall reserve itself the right to collect additional fees and commissions.

9. This Tariff is valid since **22.11.2021**





## XIV: Discontinued Products

[Attachment 1 – Discontinued products and services in UBB AD, opened up to 22.09.2020](#)

